



BOWRING PARK & GOLF CLUB CODE OF CONDUCT

Bowring Park & Golf Course are committed to providing an environment that is free of discrimination, harassment and intimidation for members, employees and guests. Members, guests and visitors are reminded that an acceptable standard of behaviour is expected when on site (both on and off the course) at all times.

Upon payment of membership or green fees, all members, guests and visitors have given their consent to be bound by both the restrictions and penalties which may be imposed for any breach of our standards or serious misconduct in failing to meet the standards set in this Code of Conduct.

Members will be liable for any breach committed whether by themselves or their guests. Unacceptable behaviour towards a member of staff will not be tolerated, and disciplinary procedures will be considered in all cases.

All players must:

- Avoid slow play, apply [Ready Golf](#) principles and allow other golfers to play through as appropriate, waving the following group through when searching for lost balls and maintaining the speed of play by keeping up with the group in front.
- Demonstrate fair play both on and off the course.
- Always follow established golf etiquette respecting the course, for example repairing pitch marks, replacing divots and raking bunkers.
- Respect that Green Keepers have right of way at all times and may require play to be temporarily paused whilst work is completed.
- Showing the necessary respect to fellow golfers at all times, which incorporates:
 - no shouting at other players
 - no misuse of equipment
 - no aggressive or intimidating behaviour
- Show respect to staff and other visitors across the Golf Course & Park. ●

Note that the taking or carrying of illegal substances is prohibited on site.

Complaints and Feedback

We aim to give all Members, Visitors and Guests the best possible experience and welcome all feedback. If you have a comment regarding the condition of the Course, our level of service or an incident that has taken place during play, please see a member of staff who will do their utmost to resolve the matter immediately or escalate your comments / concerns to the wider team. If following your visit a complaint is still outstanding, please contact us via email at reception@bowringparkgolfclub.com

This Code of Conduct is applicable to all Members of the Golf Club, Guests and Visitors.